



BEACH VOLLEY EUROPE TRAINING CAMPS

Terms and Conditions

1. Definitions

1.1. “Beach Volley Europe” or “BVE” means the entity operating and offering the Training Camp and related services under the Beach Volley Europe brand.

1.2. “Training Camp” means any beach volleyball camp, vacation camp, sports trip, coaching programme, or related event organised, marketed, or offered by BVE, whether or not combined with accommodation or ancillary services.

1.3. “Participant” means any natural person registered for, booked into, or taking part in a Training Camp.

1.4. “Booking” means the registration, reservation, or purchase by which a Participant, or a person acting on the Participant’s behalf, requests participation in a Training Camp.

1.5. “Sport Package” means the sports-related services included in the Booking, as described by BVE for the relevant Training Camp, including training sessions, coaching, court-related activities, and any other sports services expressly stated as included.

1.6. “Accommodation” means any hotel room, lodging, or other accommodation service booked or arranged by BVE through a selected hotel or accommodation provider as part of, or in connection with, the Booking.

1.7. “Start Date” means the first calendar day on which the relevant Training Camp is scheduled to begin.

1.8. “Written Cancellation” means a cancellation communicated in writing by email or by any other written method expressly accepted by BVE, which becomes effective on the date it is received by BVE.

1.9. “Force Majeure” means any event beyond the reasonable control of BVE that prevents, delays, restricts, or materially affects performance of the Training Camp or related services, including extreme weather, natural disasters, fire, epidemic or pandemic measures,

governmental restrictions, strikes, civil unrest, war, acts of third parties, venue unavailability, or transport disruption.

2. Scope and Acceptance

2.1. These Terms and Conditions govern all Bookings, participation, cancellations, reimbursements, and related rights and obligations concerning any Training Camp offered by BVE.

2.2. By making a Booking, the Participant confirms having read, understood, and accepted these Terms and Conditions in full. Where a Booking is made by one person on behalf of another Participant, the person making the Booking confirms that they are authorised to bind that Participant to these Terms and Conditions.

2.3. These Terms and Conditions apply unless expressly varied by BVE in writing for a specific Training Camp. Any special conditions published for a specific Training Camp shall supplement these Terms and Conditions and, in the event of inconsistency, shall prevail only to the extent of that inconsistency.

3. Booking and Confirmation

3.1. A Booking shall only be deemed confirmed once the registration process has been completed, the requested information has been provided, and the applicable amount due at the time of booking has been received by BVE.

3.2. BVE reserves the right to refuse, suspend, or cancel any Booking that is incomplete, inaccurate, unpaid, fraudulent, or otherwise not compliant with these Terms and Conditions.

3.3. Until confirmation by BVE, no place in a Training Camp shall be considered secured.

4. Legal Age and Parental Consent

4.1. A Participant who has reached the age of 18 years on the Start Date shall be considered of legal age for the purposes of these Terms and Conditions.

4.2. Any Participant under the age of 18 years on the Start Date shall be considered a minor and may only participate in a Training Camp with the prior written consent of a parent or legal guardian.

4.3. Where a Booking is made for a minor, the parent or legal guardian making or approving the Booking represents and warrants that they have legal authority to do so and agree to be bound by these Terms and Conditions on behalf of the minor.

4.4. BVE reserves the right to request proof of age, identity, and parental or guardianship authority at any time before or during the Training Camp.

4.5. If the required parental or legal guardian consent is not validly provided before the Start Date, BVE may refuse participation or cancel the Booking, in which case reimbursement shall be determined in accordance with these Terms and Conditions and subject to any non-recoverable costs already incurred.

4.6. The parent or legal guardian of a minor Participant confirms that the minor is medically fit and physically able to participate safely in the Training Camp and undertakes to communicate any relevant medical condition, allergy, injury, medication, or special need before the Start Date.

4.7. The parent or legal guardian of a minor Participant authorises BVE, in case of urgency and where the parent or legal guardian cannot be reached in time, to take such reasonable steps as may be necessary to secure appropriate medical assistance for the minor. Any resulting medical, transport, or related costs shall remain the responsibility of the Participant or the parent or legal guardian.

5. Services Included and Excluded

5.1. The services included in the Sport Package shall be those expressly described by BVE for the relevant Training Camp on the applicable website, booking page, or official booking communication.

5.2. Unless expressly stated otherwise, the Booking price does not include flights, rail transport, local transport, airport transfers, visas, insurance, personal expenses, meals outside the stated package, optional activities, or any services not expressly listed as included.

5.3. Where Accommodation is included or arranged, the exact hotel, room type, occupancy arrangement, and related services shall be as specified in the applicable Booking details or confirmation, subject to availability and any changes permitted under these Terms and Conditions.

6. Participant Obligations

6.1. The Participant is responsible for ensuring that all information provided during the Booking process is complete, accurate, and up to date.

6.2. The Participant confirms that they are medically fit and physically able to participate safely in the Training Camp and shall inform BVE, before the Start Date, of any injury, allergy,

medical condition, physical limitation, or other circumstance that may affect safe participation or require particular attention.

6.3. The Participant shall comply at all times with the instructions of coaches, staff, venue personnel, hotel personnel, and any safety or conduct rules communicated by BVE or by relevant third-party providers.

6.4. The Participant shall behave respectfully and appropriately toward other participants, staff, third-party providers, and property. BVE reserves the right to exclude a Participant, without reimbursement, in the event of misconduct, unsafe behaviour, harassment, violence, serious breach of instructions, illegal conduct, or conduct that disrupts the Training Camp or harms the legitimate interests or reputation of BVE.

7. Cancellation by the Participant

7.1. Any cancellation by the Participant must be made by Written Cancellation.

7.2. A request for reimbursement of the Sport Package may be made up to 30 calendar days before the Start Date.

7.3. If BVE receives the Written Cancellation at least 30 calendar days before the Start Date, the Participant shall be entitled to reimbursement of 100% of the amount paid for the Sport Package.

7.4. If BVE receives the Written Cancellation between 29 and 15 calendar days before the Start Date, the Participant shall be entitled to reimbursement of 50% of the amount paid for the Sport Package.

7.5. If BVE receives the Written Cancellation less than 15 calendar days before the Start Date, the Participant shall be entitled to reimbursement of 20% of the amount paid for the Sport Package.

7.6. Once the Training Camp has started, no reimbursement shall be due for unused services, missed activities, voluntary early departure, or no-show, except where mandatory law provides otherwise.

8. Accommodation Reimbursement

8.1. Where the Booking includes Accommodation arranged through BVE, BVE shall use reasonable efforts to request reimbursement from the selected hotel or accommodation provider upon receipt of the Participant's Written Cancellation.

8.2. Any reimbursement of Accommodation costs is strictly subject to the cancellation, reimbursement, and booking policy applied by the relevant hotel or accommodation provider.

8.3. BVE does not guarantee that any amount paid in respect of Accommodation shall be reimbursed. BVE shall only be required to pass on such amounts, if any, as are effectively recovered from the selected hotel or accommodation provider.

8.4. The Sport Package and Accommodation shall be treated as separate components for reimbursement purposes.

9. Non-Recoverable Costs

9.1. Any reimbursement payable under these Terms and Conditions may be reduced by any non-recoverable third-party charges, transaction fees, banking charges, insurance premiums, transfer costs, or comparable external costs already incurred by BVE in connection with the Booking, where applicable.

10. Changes and Cancellation by BVE

10.1. BVE reserves the right to make reasonable changes to the programme, coaching staff, schedule, venue, activity sequence, hotel allocation, or other elements of the Training Camp where reasonably necessary for organisational, logistical, operational, or safety reasons, provided that the overall nature of the Training Camp is not materially altered.

10.2. BVE reserves the right to cancel the Training Camp, in whole or in part, before or during performance where minimum participation levels are not reached, where safety cannot reasonably be ensured, or where performance becomes impossible, illegal, or materially impracticable.

10.3. In the event of cancellation by BVE before the Start Date for reasons attributable to BVE, the Participant shall be entitled to reimbursement of amounts actually paid to BVE for the cancelled services, without entitlement to additional compensation for indirect or consequential losses, including flights, transport, loss of enjoyment, loss of income, or separately booked third-party services, except where mandatory law provides otherwise.

11. Force Majeure

11.1. BVE shall not be liable for any delay, change, interruption, reduction, postponement, or cancellation caused by Force Majeure.

11.2. In a Force Majeure situation, BVE may, as reasonably required by the circumstances, modify, postpone, shorten, suspend, or cancel the Training Camp or any part thereof.

11.3. Any reimbursement in a Force Majeure situation shall be limited to the amounts, if any, that BVE is legally or contractually able to recover and pass on after deduction of non-recoverable costs already incurred, except where mandatory law provides otherwise.

12. Liability

12.1. Participation in the Training Camp takes place at the Participant's own risk, except to the extent liability cannot be excluded or limited under mandatory applicable law.

12.2. BVE shall not be liable for loss, theft, or damage to the Participant's personal belongings during the Training Camp, at the venue, during transport, or at the Accommodation.

12.3. BVE shall not be liable for acts, omissions, delays, cancellations, or service deficiencies attributable to third-party providers, including hotels, transport providers, venue operators, restaurants, and other external suppliers not under BVE's direct control.

12.4. To the fullest extent permitted by law, BVE's liability shall in all circumstances be limited to direct damage proven to result from its gross negligence or wilful misconduct, except where a broader liability follows from mandatory law.

13. Insurance and Health

13.1. The Participant is strongly advised to obtain adequate travel, accident, medical, and cancellation insurance covering sports participation and any travel or Accommodation associated with the Training Camp.

13.2. BVE may request emergency contact details and relevant health information insofar as reasonably necessary for participant safety and camp administration.

14. Images and Promotional Material

14.1. Unless the Participant, or in the case of a minor the parent or legal guardian, objects in writing before the Start Date, BVE may use photographs and video recordings taken during the Training Camp in which the Participant may appear for legitimate promotional, marketing, and communication purposes, including use on websites, social media channels, and printed or digital materials.

15. Privacy and Data Protection

15.1. BVE processes personal data relating to Participants, and where relevant their parents or legal guardians, for purposes connected with the administration, organisation, operation, communication, safety, and financial management of the Training Camp.

15.2. The personal data processed may include identification details, contact details, booking information, payment information, emergency contact details, and, where necessary for health and safety purposes, relevant medical or dietary information provided by or on behalf of the Participant.

15.3. BVE shall process personal data in accordance with applicable data protection legislation, including the General Data Protection Regulation (EU) 2016/679 and any applicable Belgian data protection rules.

15.4. Personal data shall be processed only to the extent necessary for the performance of the Booking, compliance with legal obligations, the protection of vital interests, the legitimate interests of BVE in organising and administering the Training Camp, or on the basis of consent where consent is required.

15.5. BVE may share relevant personal data with third-party service providers only to the extent necessary for the organisation and performance of the Training Camp, including hotels, accommodation providers, payment service providers, insurers, coaches, medical assistance providers, IT service providers, and other operational partners, subject to appropriate confidentiality and data protection safeguards where required.

15.6. BVE shall take appropriate technical and organisational measures to protect personal data against unauthorised or unlawful processing and against accidental loss, destruction, damage, alteration, or disclosure.

15.7. Personal data shall not be retained for longer than necessary for the purposes for which it was collected and processed, subject to any longer retention period required by law or reasonably necessary for the establishment, exercise, or defence of legal claims.

15.8. Participants, and where relevant parents or legal guardians, have the right to request access to, rectification of, or erasure of personal data, restriction of processing, objection to processing, and data portability, to the extent provided by applicable law.

15.9. Where the processing of personal data is based on consent, the data subject shall have the right to withdraw consent at any time, without affecting the lawfulness of processing carried out before such withdrawal.

15.10. If a Participant or parent or legal guardian has a complaint relating to the processing of personal data, they may contact BVE and may also lodge a complaint with the competent data protection supervisory authority.

15.11. Where the Participant is a minor, the parent or legal guardian confirms that any personal data relating to the minor provided to BVE is provided lawfully and, where required, with valid consent or other appropriate legal authorisation.

16. Complaints

16.1. Any complaint concerning a Booking or the Training Camp should be notified to BVE in writing as soon as reasonably possible and, where feasible, during the Training Camp itself, so that BVE has a reasonable opportunity to investigate and address the issue promptly.

16.2. Complaints submitted only after the end of the Training Camp may be considered to the extent reasonably possible in light of the circumstances and the available evidence.

17. Governing Law and Jurisdiction

17.1. These Terms and Conditions shall be governed by and construed in accordance with Belgian law.

17.2. Any dispute arising out of or in connection with these Terms and Conditions shall fall within the exclusive jurisdiction of the competent courts of Brussels, without prejudice to any mandatory consumer protection rules that may apply.